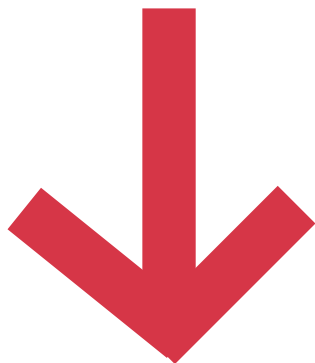


# Your Bill From Front To Back

South River EMC recently redesigned your bill to ensure you received all the information you'd need to explore your electric use and to pay your bill.

If there is something you do not see and have a question about, please contact South River EMC at 910-892-8071.

- 1 Your account number is made more recognizable with the arrow to the right of it. It's important to have on hand when contacting the Cooperative.
- 2 If you're on all-in-one billing or have multiple accounts under one member, you'll typically use your member number. Also, member numbers are used in Cooperative elections
- 3 Your daily use chart provides a daily breakdown of energy use overlaid with the daily temperature high and low. The chart is not numbered according to dates, but is based on the number of days in your billing cycle, the exact dates can be found on the back of the bill under current charges. This bill has 35 days in the billing cycle.
- 4 This is a rotating message to provide you with useful information; if you're eligible for disconnection, you'd see it here.



Dunn Headquarters Office  
17494 Hwy 421, South  
Dunn, NC 28334  
Phone: (910) 892-8071  
Toll Free: 1 (800) 338-5530  
[www.sremc.com](http://www.sremc.com)

 **South River Electric**  
**Membership Corporation**  
A Touchstone Energy® Cooperative 

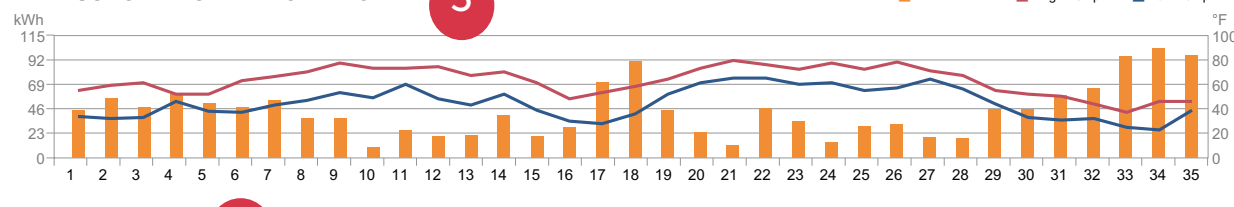
   
**Fayetteville District Office**  
6491 Ramsey Street  
Fayetteville, NC 28311  
Phone: (910) 892-8071  
Toll Free: 1 (800) 338-5530  
[billing@sremc.com](mailto:billing@sremc.com)

Achieving Excellence, Empowering Members

ACCOUNT NAME	MOCK CUSTOMER BILL	BILLING DATE	1/28/2016
SERVICE LOCATION	17494 HWY 421 SOUTH * DUNN NC 28334	ACCOUNT NUMBER	9999994
DESCRIPTION	SINGLE FAMILY	MEMBER NUMBER	4025033

PREVIOUS BILLING		CURRENT BILL		TOTAL BALANCE
AMOUNT	PAID ON	CURRENT CHARGES	CURR CHGS DUE DATE	
-\$10.44	1/25/2016	\$114.00	2/21/2016	-\$6.44

### DAILY USAGE THIS BILLING PERIOD





**Is the best number to reach you still (910) 222-3333?**

If this information is not correct or to add new contact info., please complete an "update information" form on our web site ([www.sremc.com](http://www.sremc.com)) or call our office at (910) 892-8071.

DETACH HERE

PLEASE RETURN THIS STUB WITH YOUR PAYMENT TO ENSURE YOUR ACCOUNT IS CREDITED CORRECTLY

 **South River Electric**  
**Membership Corporation**  
A Touchstone Energy® Cooperative 

P.O. Box 931  
Dunn NC 28335



000006

\*\*\*\*\*SINGLE-PIECE 6 T1:1 6 1 SP 0.465

MOCK CUSTOMER BILL  
17494 US HIGHWAY 421 S  
DUNN NC 28334



ACCOUNT NUMBER	DUE DATE	AMOUNT DUE
9999994	2/21/2016	-\$6.44

CREDIT BALANCE

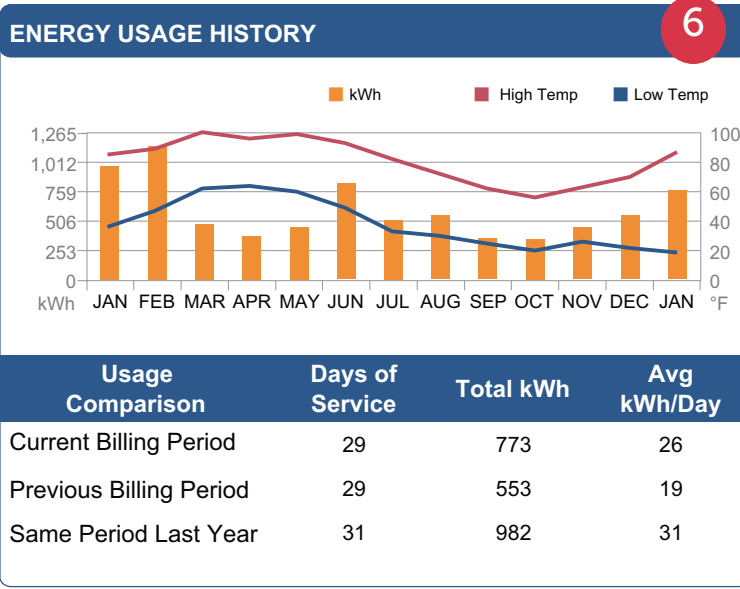


SOUTH RIVER EMC  
PO BOX 931  
DUNN NC 28335-0931

**BILLING SUMMARY**

Account Activity

Previous Balance	-\$10.44
Payment Received	-110.00
<b>Current Charges From 12/29/2015 To 01/27/2016</b>	
01/25/16 Payment	-110.00
01/28/16 Electric Charge	101.06
01/28/16 Renewable and Energy Efficiency Charge*	0.46
01/28/16 NC Sales Tax 7.0%	7.46
01/28/16 Operation Round Up	0.02
01/28/16 SmartPay Participation Fee	5.00
<b>New Charges this billing cycle</b>	<b>\$114.00</b>
<b>Total Due By 2/21/2016</b>	<b>-\$6.44</b>



**JUST FOR YOU**

Be sure to join us on April 21 for our Annual Meeting of Members at the Crown Complex in Fayetteville. Registration and entertainment at 6 p.m. and the business meeting starts at 7:30 p.m. See you there!

Your contribution to Operation Round Up for 2015 was \$5.82. Thank you for supporting your community.

**REGULAR BUSINESS HOURS: MON. - FRI. 8 AM - 5 PM**



# The Back Of The Bill

This is where you will find detailed information regarding your monthly energy use as well as important messaging.

**5** This section has important information, such as office closings, Operation Round Up annual contributions, and other information specific to you.

**6** Your 13-month energy use graph, which includes your monthly energy use along with the average temperature highs and lows for that particular month.