



# South River EMC Communicator

**SOUTH RIVER EMC WISHES A HAPPY VETERANS DAY TO OUR ACTIVE DUTY MILITARY PERSONNEL, AS WELL AS OUR VETERANS.**



South River EMC offices will be closed November 12 in honor of Veterans Day.

## INSIDE THIS ISSUE



South River EMC offices will be closed November 22-23 in celebration of Thanksgiving. We wish you and your family a safe and blessed holiday.

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MESSAGE FROM CEO CHRIS M. SPEARS

## HURRICANE FLORENCE— BETTER TOGETHER

**W**e all face storms in life and it always helps when there is someone there to lend us a hand in our time of need. No one likes to be without electricity, and I can assure you that your electric cooperative is committed to restoring power as soon as it can safely be done. As we faced the threat of Hurricane Florence in the days preceding landfall, steps were taken to secure the additional crews that would be needed to assist us in restoring power to our member owners.

One of the seven cooperative principles is cooperation among cooperatives. In preparing for Hurricane Florence, South River EMC reached out to other electric cooperatives for assistance. Initially we tried to secure crews closer to home, but in the case of Florence, much of the state and some of our neighbors were in the path of the hurricane. Consequently and understandably, those nearest to us were not in a position to commit crews. Therefore, we ended up reaching out to Tennessee, Ohio and Illinois prior to the storm so that we could have crews on site, ready to work, as soon as it was safe to do so. A total of 25 electric cooperatives responded to our

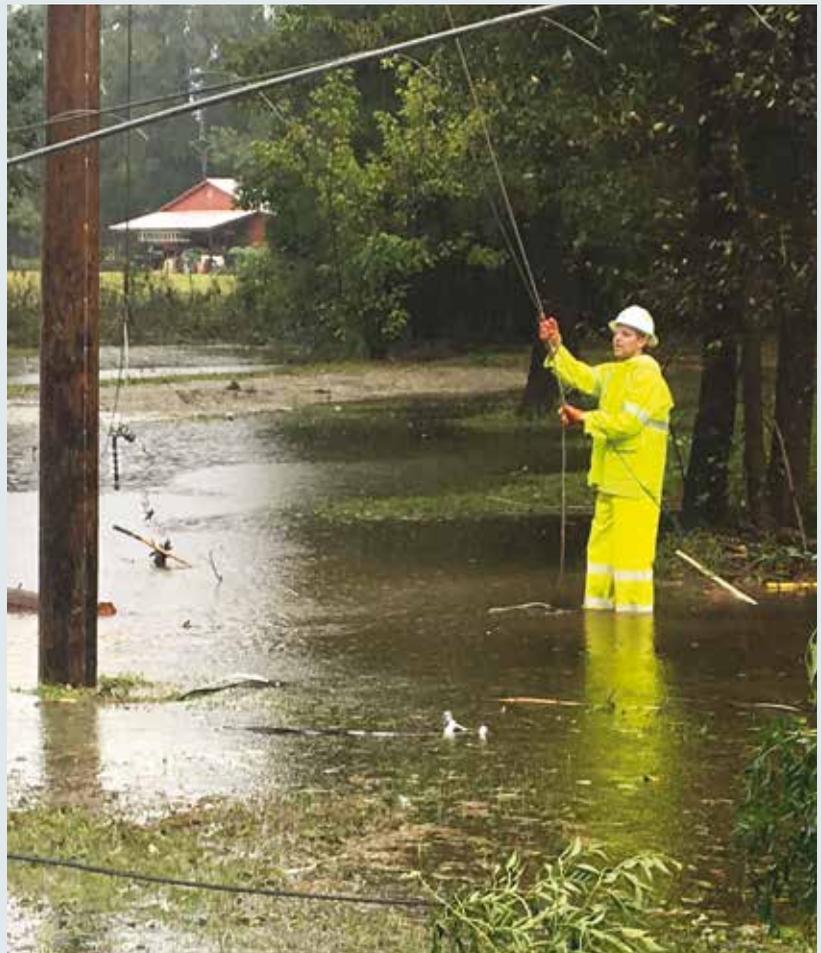
call. We also took advantage of local contractors that we utilize regularly. All-in-all, South River EMC had 200 additional people to assist with the power restoration efforts.

South River EMC is blessed with an outstanding team of employees; they all worked hand-in-hand with out-of-state crews, and local contractors to get the power back on for our members. It's all about the member, and this is never more evident than when we face a major storm.

At one point, after Florence's landfall on Friday, September 14, South River EMC had more than 30,600 members without power.

In spite of difficult conditions, which included heavy rains, strong winds, flooding, snakes, fire ants and more, the hard work and determination paid off. At the end of the day on Saturday, outages had dropped to around 20,000.

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*BETTER From Page B*

On Sunday, they dropped to roughly 12,000, and on Monday, the outages were close to 3,500. By Tuesday evening, September 18, the number of those without power had dropped to less than 200. I could not be more proud of and pleased with our employees and those who assisted us. We could not have recovered as quickly as we did without the additional help provided.

We had numerous compliments from out-of-state crews. They were very complimentary of the way in which the restoration was planned and managed; the shape of our system (heavier conductor, back feeding capabilities and well-maintained rights-of-way), they spoke very highly of our employees; and they were especially praiseful

of the food prepared and the southern hospitality extended to them. They also made a point to tell me that our members were very friendly and appreciative of their efforts. We were not surprised as we often receive praise from our members.

I personally believe that the Lord clearly extended to us mercy, guidance, provision and protection. We learned a lot from Hurricane Matthew and were better prepared for a major event. Nonetheless, I am thankful that Florence was not a category 3 or 4 hurricane as originally predicted. I am also grateful for a terrific team of employees, other cooperatives who were willing to send help and reliable contractors who stood with us. Most important of all, I am pleased to report that South River EMC did not have any personal injuries reported.

I want to thank all of our members for your patience, understanding and the kindness you extended to everyone who worked directly and indirectly to restore electric service in the aftermath of Hurricane Florence. Many have suffered tremendous losses in our region as a result of Hurricane Florence. Our prayers continue with them. Many prayed for our Cooperative before, during and after the arrival of Hurricane Florence and I am grateful for the prayers. We were never alone and while it is more blessed to give than to receive, I am thankful for those who were willing to come to our aid and lend us a hand. We are better and stronger together.

## STORM RESTORATION PARTNERS

### Illinois:

Adams Electric Cooperative  
Clay Electric Cooperative  
Clinton County Cooperative  
Egyptian Electric Cooperative  
Corn Belt Energy  
Eastern Illini Electric Cooperative  
EnerStar Electric Cooperative  
Jo-Carroll Energy  
Menard Electric Cooperative  
Norris Electric Cooperative  
Rural Electric Convenience Cooperative  
Shelby Electric Cooperative

Southeastern Illinois Electric Cooperative  
Southern Illinois Electric Cooperative  
Tri-County Electric Cooperative  
Wayne-White Counties Electric Cooperative

### Tennessee:

Plateau Electric Cooperative  
Cumberland Electric Memberships Corporation

### Ohio:

The Frontier Power Company  
Pioneer Electric  
Guernsey-Muskingum Electric Cooperative

South Central Power  
Lorain- Medina Rural Electric Cooperative  
Midwest Electric , Inc.  
Consolidated Electric Cooperative

### Electrical Contractors:

Lee Electrical Construction Inc.  
MasTec  
Directional Services Inc. (DSI)

### Tree Companies:

Xylem Tree Experts  
Burford's Tree  
Wolf Tree, Inc.

# NOMINATING COMMITTEE APPOINTED

**S**outh River EMC is preparing for the 2019 Annual Meeting of Members. At a meeting of the Cooperative board of directors, the nominating committee was appointed in accordance with the Cooperative bylaws.

This committee, made up of a representative from each of the directorate districts, will make recommendations for directors from districts 4, 6 and 8.

Anyone interested in running for a seat in any of the districts up for election in 2019 can contact any member of the committee by January 8.

Members can also be placed on the ballot by submitting an authorized petition form 45 business days prior to the annual meeting. The petition must include the full name of the member and the district they wish to represent.

The petition must also contain the printed names, addresses and telephone numbers of at least 150 South River EMC members.

Anyone interested in obtaining an authorized petition form should contact Barbara West-Lee at 910-230-2966 or online at [sremc.com/content/annual-meeting](http://sremc.com/content/annual-meeting).



**District 1 - Van Buie, 1680** Buie Rd., Broadway; represents South River EMC service area west of Highway 401 in Harnett County.

**District 2 - Raylon Wood, 71** Unity Church Rd., Four Oaks; represents South River EMC service area east of Highway 421 and north of Highway 13 in Sampson and Johnston counties.

**District 3 - Iris Lucas, 887** Junious Lucas Rd., Faison; represents South River EMC service area east of Highway 242 and south of Highway 13 in Sampson County.

**District 4 - Johnnie Baggett, 1108** Fayetteville Hwy, Dunn; represents South River EMC service area in Sampson County southwest of Highway 421 and

west of Highway 242, east of Dunn Road and Carroll Store Road to Maxwell Rd., east of South River School Rd. and Bluman Rd. to the Harnett-Sampson- Cumberland county lines and north to Highway 421.

**District 5 - Anthony "Tony" Warren, 2392** Andrews Chapel Church Rd., Roseboro; represents South River EMC service area south of Maxwell Rd., west of Carroll Store Rd. and Dunn Rd., west of Highway 242 and Highway 411 to Highway 701, northeast of Old Fayetteville Rd. and Turnbull Rd. to the Sampson Cumberland county line and north to Maxwell Rd.

**District 6 - Carol Hudson, 3661** Murphy Rd., Fayetteville; represents South River EMC service area in Cumberland County north of Highway 24, east of the

Cape Fear River, south of the Cumberland- Harnett county line and west of the Cumberland-Sampson county line.

**District 7 - Warren Paul Jones, 5280** Loop Rd., Linden; represents South River EMC service area in Cumberland County north of Highway 24, west of the Cape Fear River, south of the Cumberland- Harnett county line, and all of Harnett County east of Highway 401.

**District 8 - Walter Clark, 1124** Pony Dr., Hope Mills; represents South River EMC service area in Cumberland and Bladen counties, south of Highway 53.

**At Large - Alexander Eastman, 995** Butler Rd., Salemburg; may nominate from any South River EMC district.

## VISIT WASHINGTON, D.C.



2018 Youth Tourists were Zannah Tyndall, Austin Lamer, and Wesley Coward.

**S**outh River EMC is offering three high school sophomores or juniors a unique opportunity, a week-long trip to Washington, D.C.

This trip, the Electric Cooperative Youth Tour, will take place June 15-21, 2019.

The Youth Tour offers students the highlights of Washington, D.C., including visiting monuments, museums, attending an all-states dance, taking a boat ride down the Potomac, participating in youth day, meeting with members of

Congress, and taking in a game or show. The cost of the trip is covered by your sponsoring electric cooperative.

South River EMC will select up to three students to attend this memory-making trip. Applications are due December 7.

Students who attend the Youth Tour as part of the South River EMC contingent will also be eligible to receive a \$1,000 college scholarship.

For more information, visit [sremc.com](http://sremc.com) or call 910-892-8071.

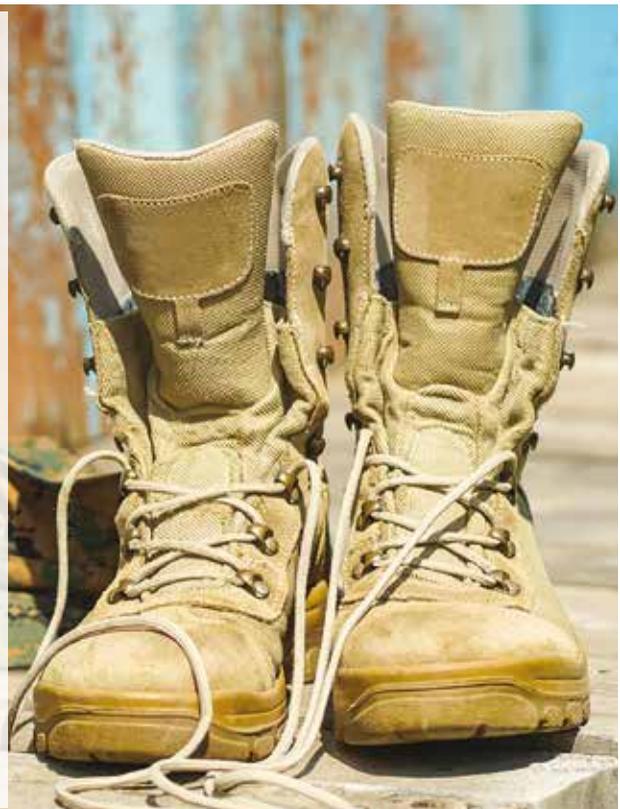
Are you currently in the **military** (or recently separated) and considering a job as an **electric lineman** when you separate? If so, we have a program for you!

## Boots To Buckets

South River EMC offers a scholarship to attend Nash Community College's Electric Line Academy.

Visit [sremc.com](http://sremc.com) for details or call 910-230-2982.

**Applications due November 30.**



# CONTROLLING THE FLOW OF ELECTRICITY

This interactive four- to four-and-a-half hour program is designed to teach 5th and 6th graders about energy efficiency.

Lessons include: an overview of the history of energy generation; how energy is used for different applications; using this information to determine an average household electric bill; an overview of circuits and switches; an explanation of how

open and closed circuits relate to the flow of electricity.

Students will: define energy measurement, using the information to calculate energy use and cost, which encourages students to make smarter energy choices; learn the

three methods of heat transfer; build circuits; learn the importance of insulation and air sealing and their relation to energy conservation; understand air flow and how it relates to energy conservation; use the electric circuits, a box, and other materials to build

an "energy efficient" home.

If you're interested in this presentation for your students, please contact one of our Advise Guys at 910.892.8071 or [sremc@sremc.com](mailto:sremc@sremc.com).

Additional presentations offered for elementary school students can be found at [sremc.com/content/school-programs](http://sremc.com/content/school-programs).



## IS THE SUPER TOU FOR YOU?

Do you have an electric vehicle? Are you thinking of purchasing one? Do you like to save money by being efficient? If you answered yes to any of these questions, our new super time-of-use (TOU) rate might be a great fit for your lifestyle.

The super TOU rewards you for using energy during times of the day when it is least expensive for the Cooperative. On the other hand, the rate also discourages use of energy during peak periods.

Instead of charging that EV when you get home from work at 5:30 p.m., wait to plug-

in the car before you go to bed and save. Energy used during the super off-peak times of 10 p.m. to 5 a.m. is just 3.97¢ per kwh. Energy used during any other times of the day, EXCEPT the on-peak times outlined below is 4.77¢ per kwh.

### **On-Peak Hours and Rates**

**April 16 – October 15**  
On-peak hours: 2-6 p.m. Monday – Friday (except holidays)

Energy is 43.88¢ per kwh during this time.

**October 16 – April 15**  
On-peak hours: 6-9 a.m. Monday – Friday (except holidays)

Energy is 43.88¢ per kwh during this time.

In order for the super TOU rate to be a good fit, you must be willing and able to shift as much energy as possible to the off-peak and super off-peak times.

If you are interested in details about our super TOU rate, or would like to participate, call one of the Advise Guys at 910.892.8071.



## HERO Homes Can Mean Higher Savings And High Comfort

High Efficiency Residential Option, or HERO, homes are 30 percent more efficient than homes built to code.

Because they use better insulation, fenestration, air sealing,

equipment, and lighting to achieve great energy savings, HERO homes can improve comfort and cost.

South River EMC offers rebates to members who build or pur-

chase a HERO certified home. For details, as well as to learn more about HERO housing, visit [sremc.com](http://sremc.com) or call 910.892.8071 x 2153.

## Choose A Star, The Energy Star

If you're considering appliance replacement, go with Energy Star.

Energy Star appliances must meet strict qualifications for energy saving, without using proprietary technology. That

means an energy-efficient product with technology available to everyone, and Energy Star does it.

If you're looking to save energy, replace some of your appliances with Energy Star certified

ones. South River EMC offers a rebate on Energy Star certified clothes washers and dryers, refrigerators and dehumidifiers. For details visit [sremc.com](http://sremc.com) or call 910.892.8071 x 2152.

## You Can Just Heat Water, Or You Can Heat It Efficiently

South River EMC offers two water heating rebates, be sure to consider them when the time comes to replace your water heater.

You could buy a standard storage tank water heater, but it can't help you save money. Why

not look into other options?

A heat pump water heater costs a little more upfront, but uses energy to move heat rather than create it, saving energy and money. Another option, the solar water heater, uses the sun to heat water; though more ex-

pensive up front, it can save the right home, with the right solar resource, energy and money. Start learning about the rebates, for solar water heating and heat pump water heating, as well as both types of water heaters by visiting [sremc.com](http://sremc.com) or calling 910.892.8071 x 2152.



Interested in having the most efficient home on the block? A HERO home might be for you.

## What Came First: The System Or The SEER Rating?

Are you looking for a way to heat and cool your home efficiently? That can be easier said than done, especially when your system is 10-years-old, or older.

It might be time to replace it, and if that's the case, you want to get the most bang for your buck. Purchasing a high efficiency system, 17 SEER or greater, should top your list.

Why does efficiency matter? Because, the more efficient your system, the better it cools your home, enabling you to save money since you aren't adjusting the thermostat.

Cooling efficiency is measured by the seasonal energy efficiency ratio, or SEER, rating. That's why SEER rating is the best way to select your unit.

So you're on board with a high efficiency system, because it'll save you money over its lifespan. Now, what type of system?

The most efficient heat pump is a geothermal unit; pulling the relatively constant temperature from the ground, it is highly effective and efficient in heating and cooling your home. There's the ductless mini-split system heat pump, which has two components - an outdoor

compressor/condenser and an indoor air-handling unit. The units work together to make sure a room is comfortable, without having to install ductwork. Lastly, the air source heat pump, the most common and affordable system. Using surrounding air to heat and cool your home, this is more than likely what you already have, so if you want a unit like this, make sure it's high efficiency.

You can save and make money with a new system, visit [sremc.com](http://sremc.com), or call 910.892.8071 x 2152, for more information on the rebate.

## Check For Rebates On Home Improvements

Making sure to seal those leaky areas in your home has never felt better, especially if it can earn you a little money as well.

That's right, South River EMC offers several rebates to members who make energy efficient improvements to their home.

For example, you notice your attic insulation is threadbare, so you install insulation, you could be eligible for a rebate. Maybe you weather strip and caulk.

Before doing improvements, visit [sremc.com](http://sremc.com) and find out what areas to check by performing these improvements

you can improve comfort and costs. Improvements can warrant rebates, learn more by

visiting [sremc.com](http://sremc.com) or calling 910.892.8071 x 2222.



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**Communicator**



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